

The logo for the Madrid Tennis Open 2020. It features the words "madrid", "tennis", and "open" stacked vertically in a white, lowercase, sans-serif font. To the left of the text are three vertical red bars of varying heights. Below the text, the year "2020" is written in a large, white, outlined, sans-serif font.

madrid  
tennis  
open  
2020

# Practical guide





*Madrid Tennis Open wishes you a fun and safe tournament.*

**Remember:**

*Physical distance + face mask  
+ hand washing + a nice smile  
will be your best winner shot!*

## **A** The matches

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Singles and doubles **Open, A, B and C** will be played on the outdoor **GreenSet courts. D and all consolation matches from all categories, singles and doubles**, will be played on covered clay courts.

Friday morning, from 8AM to 2 PM (approx.) group A and half of group C will play their matches at **Federación Madrileña de Tenis** (Madrid Tennis Federation) Calle San Cugat del Vallès S/N.

The rest of matches will all be played at **Ciudad de la Raqueta**, Calle Monasterio de El Pular, 2 (Montecarmelo), Madrid (28049) - (0034) 917 297 922.

**Match Format:** super tie-break in the 3rd (singles/doubles). Consolation: pro set, regular tie-break at 8-8.

**Hydrate and eat properly** before, during and after matches.

High protection sunscreen + white clothes are recommended. A short bath/swim right after your matches is also recommended.

The swimming pool is free and open. However, this year's allowance is restricted. Please check in first at the venue's reception before going to the swimming pool.

## B Tournament schedule

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### Thursday

#### 4.00 - 6.00 PM

Training courts, 10 green set courts and 4 clay courts on a first-come-first-serve basis

#### 8.00 - 11.30 PM

Players reception Hostel Generator Roof Top: calle Silva, 1

### Friday

#### 7.20, 8.40 and 10.15 AM

**Shuttle Bus:** NH Alonso Martínez

- Hostel Generator - Ciudad de la Raqueta  
- Federación Madrileña Tenis

#### 8.00 AM

Tennis

#### 9.30 PM

Dinner at Ciudad de la Raqueta's terrace (Tennis Venue)

**Midnight:** shuttle bus back to the Madrid city center

### Saturday

#### 7.20, 8.45 and 10.15 AM

**Shuttle Bus:** NH Alonso Martínez

- Ciudad de la Raqueta

#### 8.00 AM - 10.00 PM

Tennis

### Sunday

#### 9.00 AM - 4.30 PM

Tennis

#### 5.00 PM

Trophy ceremony

## C Transport schedule

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### Friday

#### Services

7.20, 8.45 and 10.15 AM

#### Route

- NH Alonso Martínez (official hotel) - Hostel Generator - Ciudad de la Raqueta - Federación de Tenis de Madrid
- Transportation from the Federación de Tenis de Madrid back to Ciudad de la Raqueta will also be provided.
- Midnight/After dinner shuttle bus, Ciudad de la Raqueta-City Centre

### Saturday

#### Services

7.20, 8.45 and 10.15 AM

#### Route

- NH Alonso Martínez - Hostel Generator - Ciudad de la Raqueta

## D How to get to the venue by public transport

By Metro: the tennis venue is around 6-7 minutes away from Paco de Lucía metro station, line 9's last stop. Once outside, just turn left and follow the road uphill and then turn left again.

## E Extras

### **Physiotherapist**

A professional physiotherapist will be available during the tournament at the price of 20 euros per service. Please ask in the tournament desk how to book an appointment.

### **Video and photo**

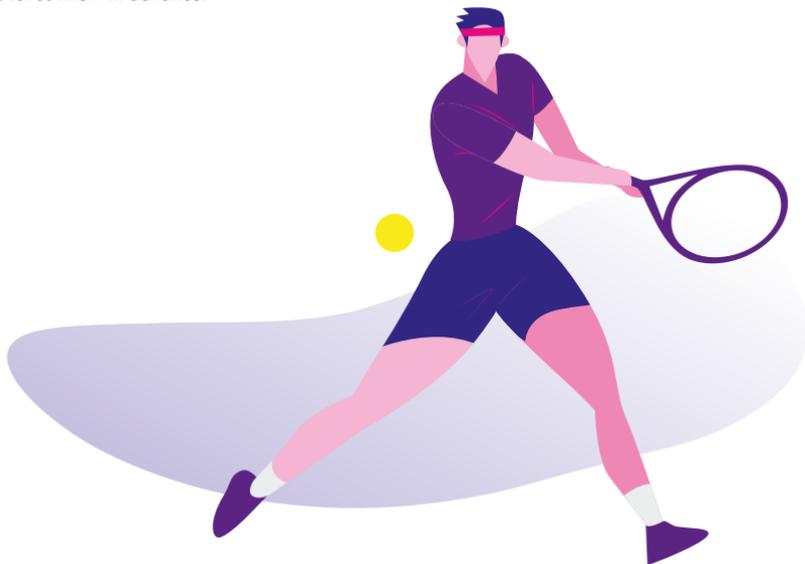
Daniel, our photographer, will be filming and shooting pictures that will be shared on our Facebook and YouTube channel. **IF YOU DO NOT WANT** to be pictured or filmed please let us know in advance.

### **Charity**

This year's raffle will benefit Spanish Red Cross relief project #Nuestramejorvictoria, to help an estimated 1.350.000 population that have become vulnerable due to the COVID 19 crisis.

### **Swimming pool**

Free swimming pool during the whole tournament. Please check in at the venue's reception as a maximum allowance has been set.





## Tournament schedule

### Thursday

4.00 - 6.00 PM Training courts

8.00 - 11.30 PM Players reception

### Friday

8.00 AM Tennis

9.30 PM Dinner

### Saturday

8.00 AM - 10.00 PM Tennis

### Sunday

9.00 AM - 4.30 PM Tennis

5.00 PM Trophy ceremony